

**Mikel Lynch**

The following are the results of a Board or Commission Application sent on June 24th, 2009 at 04:40PM (CDT).

**First Name:** Mikel  
**Middle Name:** Lee  
**Last Name:** Lynch

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**Address:** 2708 Lacewood Drive  
**City:** Columbia  
**State:** Mo  
**Zip Code:** 65201  
**Phone:** (573)815-9225  
**Cell Phone:** (573)819-0309  
**Email:** lynchm@health.missouri.edu

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**City Limits:** Yes  
**Ward:** 6  
**Boone County:** Yes  
**Registered:** Yes

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**Employer:** University of Missouri Health Care  
**Title:** Director, Office of Corporate Compliance  
**Office Phone:** (573)882-9054  
**Product or Service:** Health Care

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**Board or Commission:** Planning and Zoning  
**Category:**

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**Current Boards:**

**Community Service:** I chaired the Science and Technology group for the recent Visioning process. I served on the fundraising committee for the Columbia Police Foundation.

**Why Do You Wish To Serve:** I believe that I bring a unique combination of education and experience that would serve the P&Z Commission well. The citizens of Columbia expect the P&Z Commission to fairly represent the interests of all Columbians and to assist the Council in planning the future development of Columbia in a responsible way. I believe that I can contribute to the work of this important commission.

**Experience:**

I was a general contractor involved in residential and light commercial development in the 1970's. I have a deep appreciation for the delicate balance between community interests and property rights. As Deputy Director of the Mo. Department of Public Safety, I worked closely with all public safety agencies including law enforcement and Fire Marshal. In this former role and in my current position, I interpret laws, rules and regulations and make judgments concerning ethical and equity issues. A significant amount of my time is currently devoted to mediating disputes and acting as an honest broker for divergent points of view.

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**Applicant Monetary Interest:** No  
**Applicant Family Monetary Interest:** No  
**Explain:**

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**Other Comments or Information:**

**Read Duties:** Yes

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**Reference Name 1:** Jim Ross - CEO

**Reference Address 1:** Univ of Mo. Health Care 1 Hospital Drive

**Reference Phone 1:** (573)884-8738

**Reference Name 2:** Linda Baumgartner - Owner

**Reference Address 2:** Image Technologies 20 Business Loop 70 E.

**Reference Phone 2:** (573)449-0140

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**Attachment:**

Mikel L. Lynch

2708 Lacewood Drive

Columbia, MO 65201

(573) 815-9225 (H)

(573) 882-9054 (W)

[lynchm@health.missouri.edu](mailto:lynchm@health.missouri.edu)

PROFESSIONAL AND INTERPERSONAL SKILLS

Results oriented leader with excellent strategic planning talent.  
Dynamic, mature team player with strong customer orientation.  
Tactful, mature non-territorial approach to problem solving.  
Ability to communicate effectively at all levels of an organization.  
Recognized national and regional speaker on compliance subjects.

PROFESSIONAL EXPERIENCE

DIRECTOR OF THE OFFICE OF CORPORATE COMPLIANCE / CHIEF COMPLIANCE OFFICER / PRIVACY OFFICER

University of Missouri Health System - December 2002 to Present

UMHS is an integrated academic health system composed of 5 hospitals (600+ beds) and 52 specialty clinics that serves 85 % of the counties in Missouri (7,000 employees). It also encompasses the Schools of Medicine, Nursing and Health Professions and reports to a Vice Chancellor. Our Physician Practice Plan has 650 providers. Our annual budget exceeds \$1.3 billion. My duties include:

- o Member of the Corporate Executive Management Team and the Operations Team. I participate in all aspects of governance and operations.
- o Provide overall leadership for professional billing and facility compliance programs at UMHS facilities including: University Hospital, Ellis Fischel Hospital, Columbia Regional Hospital, Missouri Rehabilitation Center, Children's Hospital, specialty clinics, Schools of Medicine, Nursing and Health Professions.
- o Direct the development of curriculum, education and training to facilitate compliance objectives.
- o Review and investigate reports of actual or perceived compliance violations, and recommend appropriate disciplinary actions to the CEO, Deans and Board.
- o Implement all non-disciplinary corrective actions.
- o Prepare annual reports pertaining to compliance matters and present to the executive leadership and Board.
- o Coordinate monitoring activities and compliance audits. I participate in the development of each audit design and review each step through final report. Approximately 60% of our audit load is professional fee audits. Repayments to CMS carriers have been reduced over 80% in the last 2 years.
- o Implemented an automated compliance audit tool set which increases efficiency of our audit staff by >50%.
- o Act as Inspector General for the Health Care enterprise by conducting specialty audits and investigations.
- o Responsible for Information Management criteria for JCAHO.

- o Act as the liaison for VA compliance coordination.
- o Co-Chair the Missouri Quality Award (Baldrige) Team.

#### PRIVACY OFFICER / HIPAA COORDINATOR

University of Missouri Health Care - February 2000 to December 2002

- o Responsible for timely UMHC system-wide HIPAA compliance.
- o Created an organization to support HIPAA planning and implementation
- o Developed and oversaw training programs for members of the workforce.
- o Developed system-wide documentation, policies and procedures
- o Ensured compliance with standard transactions and code sets
- o Ensured compliance with privacy provisions
- o Ensured compliance with security provisions
- o Received and respond to system-wide privacy complaints

#### MANAGER, INTEGRATED TECHNOLOGY SERVICES

University of Missouri Health Care - January 1997 to March 2001

- o Managed 39 FTE to ensure the development, enhancement and maintenance of 35 mission critical financial and administrative systems such as: patient accounting, financial accounting, purchasing, materials management, personnel, budgeting, plant engineering, training and fund raising.
- o Responsible for the Data Operations Center.
- o Managed the enterprise Y2K project
- o Created and managed the Reporting Group, which provided financial, personnel, clinical and productivity reports for the enterprise.
- o Liaison for Missouri Rehabilitation Center, Capital Region Medical Center and Columbia Regional Hospital. Transitioned automated CRH systems to UMHC.

#### ASSISTANT DIRECTOR - ADMINISTRATION

Department of Public Safety, State of Missouri - September 1987 - August 1996

- o Administrative responsibility for ten law enforcement and regulatory divisions with budgets totaling \$210 million.
- o Managed departmental personnel functions (4,000 FTE).
- o Managed departmental financial accounting and audit functions.
- o Managed departmental public information functions.
- o Supervised the Director's Office staff (27 FTE).
- o Managed departmental information technology functions (\$7 million and 10 divisions).
- o Served as the Departmental legislative liaison for both legislation and budget.

#### ADMINISTRATOR OF COMPUTING SERVICES

Department of Medicine, University of Missouri - November 1984 to September 1987

- o Formulated comprehensive office automation strategy for the Department.
- o Evaluated hardware and software options; designed bids.
- o Implemented a 60-node microcomputer LAN with mainframe link.
- o Developed automated departmental management accounting system.
- o Developed and conducted individual and group training.
- o Introduced the faculty to personal computing and assisted in the development and implementation of clinical applications.

#### MARKETING COORDINATOR

Memorial Union, University of Mo. January 1984 to November 1984

- o Utilized market research to focus scarce resources.
- o Integrated marketing efforts of 6 autonomous units.
- o Planned and executed master marketing plan for all business units.
- o Supervised ad design, layout and media selection, as well as ad buys.
- o Opened the first computer store on a Missouri campus.

#### BUSINESS OPERATIONS SUPERVISOR

Memorial Union/Commons, University of Mo, January 1982 to January 1984

- o Supervision of accounting unit and cash operations - 39 FTE.

- o Responsible for budget preparation and sales forecasting (\$12 million sales).
- o Development and maintenance of training programs.
- o Developed and implemented automated accounting for 10 divisions.
- o Served as management negotiator with union Local 45.

#### EDUCATIONAL BACKGROUND

##### MASTERS OF PUBLIC ADMINISTRATION

Awarded 1992 University of Missouri -Columbia.

Emphasis areas: public policy, ethics, public agency finance and budgeting.

##### MASTERS OF BUSINESS ADMINISTRATION - CANDIDATE

University of Missouri - Columbia.

##### BACHELORS OF BUSINESS ADMINISTRATION

Awarded 1976 University of Missouri - Columbia.

Emphasis areas: Management, Accounting and Finance.

#### MILITARY EXPERIENCE

U.S. ARMY, STRATCOM Europe. Active Duty 1970 to 1972, Active Reserves 1972 to 1973.

Cryptography Team Leader for secure communications. Security clearance: TOP SECRET CRYPTO/NATO.

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**Info Accurate: Yes**